

Residents ONLY

1. Use gate clicker to obtain entrance. If you do not have clicker, go to step 2.
2. Pull up to call box.
3. Touch the BLUE box that reads “ **ENTRY CODE (PIN)**”
4. Enter your resident code for your community.
5. Touch **ENTER**.

This will lift front entrance gate.

Amazon, FedEx, USPS, Herren employees, DC employees, Amerigas, Advanced Waste, Home Paramount, Spectrum, Meals on Wheels and Flower Power Florist have entrance codes, so they should follow resident instructions.

GUEST-ALL non-residents:

that have been provided a “Directory code.”

1. Pull up to call box.
2. Touch the GREEN box that reads “PHONE CALL”
3. On next screen, touch the TEAL-middle box that reads “**I have a directory code**”,
4. On the next screen, type in (code) and hit CALL.
5. **This will call the residents phone number on file and when they answer and verify who you are,
6. Resident on phone call, will hit 9 on their phone.
7. That should open front gate.

that have NOT been provided a “Directory code”

1. Pull up to call box.
2. Touch the GREEN box that reads “PHONE CALL”
3. On the next screen, touch the GREEN-first box that reads “**FIND A NAME**”
4. On the next screen, start typing name and those with same spelling will show up.
5. Touch the name applicable and touch CALL.
6. **This will call the residents phone number on file and when they answer and verify who you are,
7. Resident will hit 9 on their phone
8. That should open front gate.

GUEST-ALL non-residents

Regal Pointe and Mockingbird Ridge residents: You must provide your resident code to guest for entrance for your community gates.

Guest who are regularly in Deer Creek who have NOT been provided a gate ENTRY code and wish to obtain one, please email Benita at assistant.deercreek@artemislifestyles.com or call her directly at 863-424-2839, extension 104. If Benita is unavailable or does not return call, email Samantha at sjewell.pmdeercreek@artemislifestyles.com or call her at 863-424-2839, extension 102.

Any of the Administration office employees can assist any resident/guest with call box instructions/entrance. Please stop by during business hours or schedule appointment to do this. We are here to help!